



Indemnity / Terms and Conditions (T&C)

Parking

Only one car per room is allowed, unless arranged with management. All cars parked at own risk.

Accommodation / Conference

Majestic Waters cannot be held responsible for the failure of public services e.g. water, electricity etc. or for any disturbance which is beyond our control. Should I / we want to utilise the generator, it will be for my /our own account and I / we can supply diesel to be used for the period of my /our stay (the room rates charged do not cater for diesel or generator expenses).

I / We acknowledge that I/ we are fully aware of the dangers and risks associated with Majestic Waters accommodation i.e. stairs, hills, river, ponds, swimming pools, Jacuzzi, koi ponds, etc.

I / We indemnify and waive all claims against the owners of the accommodation, their associates, servants, employees and/or any person connected whether directly or indirectly with the running of the accommodation and fellow guests / invitees from any and all claims of whatsoever cause or nature which may arise on behalf of myself / our- selves, my / our spouse(s), common law wife(s)/husband(s), my / our children, whether minor or adult or relative(s) and/or person(s) accompanying them to the accommodation whether as their invitee or otherwise or at all who suffer injury or loss whilst on the premises or property of the accommodation and whether arising from an act of commission or omission on the part of those hereby indemnified or anyone of them. In the event of injury the accommodation may at its discretion and without prejudice and without admission of liability arrange for emergency medical treatment for and on behalf of any guest.

I / We hereby commit to pay for any damages to property / furniture and / or other resulting from guests misbehaving or damaging it, theft or for whatsoever other reason contributable to guests, employees or subcontractor at your function.

Cancellation / Premature departure

In the event of premature departure we may charge for the full original booking. Cancellation 0 - 21 days before date of arrival, or no-show – visitor forfeits 100% of deposit paid. Cancellation 22 - 39 days before date of arrival – visitor forfeits 75% of deposit paid or 25% of full quote value (whichever is greater). Cancellation 40+ days before date of arrival – visitor forfeits 50% of deposit paid or 25% of full quote value (whichever is greater). On receipt of a written instruction to cancel the reservation, Majestic Waters will refund the applicable amount as determined by the cancellation terms of the establishment, within 5 working days. Should refunds to a SWIFT bank account be required, an additional R185 charge will be levied.